

Jason Barnes
31565 SW Riedweg Rd
Cornelius, OR 97113
July 18, 2011

Mary Ross
Verisafe Security
8220 N Interstate Avenue
Portland, OR 97217

Dear Mary,

I would like to take a moment to applaud you and your team for outstanding customer service. Our security system has been running flawlessly. I was able to leave the project every night knowing it was protected. I cannot express to you how secure I felt having the security system in place during construction. We moved into the house July 11th. It is fabulous! My wife feels safe knowing the system is in place to protect her and the kids while I am away.

I am not great with words, but I wanted to write you a customer testimonial that you may use for promotional material, if you like.

“We were in the process of building a new home and we were shopping for security systems. When we came across Verisafe and found out they were partnered with Sonitrol Pacific, I stopped shopping. Our business has been protected by Sonitrol Pacific for several years. Their equipment and customer service has been outstanding. After speaking with the Verisafe representative and learning about their hardware and dispatch services I knew this would be the best security system for our new home.”

“During the early stages of construction we experienced a theft over a weekend at the job site. I called Verisafe and asked to expedite the installation of the security system. They came out the next day and began securing our home. I was educated on site to understand and use the system. It operated flawlessly over the final months of construction. With many different contractors coming and going, I always knew who had been on site. Construction crews felt safe with their tools in the home and we felt secure knowing Verisafe was protecting our investment.”

Again, thank you so much for taking great care of us through the construction process. It made my stress level much lower knowing I did not need to worry about the security of the home. There were many other “stresses” to deal with.

Sincerely,

Jason Barnes